Heathrow Transfer

General Information

- Bookings can be made by returning the Travel Request Form by email to Travel@kings-taunton.co.uk
- Those pupils flying into Heathrow should make their way to the 'Official Meeting Point' in **terminal 3**.
- King's College sends a member of staff as an escort to co-ordinate arrivals to Heathrow Airport from KCT and departures from Heathrow to KCT.
- Passengers must ensure that they are at the pick-up point before the planned departure time; the coach may not wait for latecomers.
- All pupils using this service must have the means to pay for alternative travel if they cannot meet the coach in time.
- We reserve the right to make a charge if a seat is booked but not taken.

Conditions of Carriage

- Coaches will not leave the pick-up/drop off points before the time specified, but will endeavour to arrive/leave at the time specified.
- Parents/Guardians are asked to take responsibility for their child up to the point of boarding the vehicle on a journey to King's College.
- If a pupil is not at the pick-up point 10 minutes before departure, the School will make reasonable efforts to contact parents/guardians/pupils by telephone using the information provided at the time of booking.
- If no contact can be established then the bus will depart. If contact is established then the School will make a judgement as to whether the bus waits and for how long.
- In cases of seriously delayed flights, we make every reasonable attempt to support the pupil – for example by arranging for a taxi to bring the pupil to school though this will be at the parents' expense.
- Snacks, soft drinks and water may be taken on board, however, hot food, and glass bottles are not permitted.
- All rubbish must be disposed of safely in the coach bins or removed from the coach when disembarking.
- Seat belts MUST be worn at all times whilst on board.
- Passengers must remain on board the coach until permission from the driver has been given to disembark from the coach.

South Road Taunton Somerset TA1 3LA

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