

Terminal 2

Arrivals
Level 1



Shopping	
Boots	2
Excess Baggage Company	4
SIM Local	9
WHSmith	3
World Duty Free	13

Food and drink	
Caffé Nero	1, 17
M&S Simply Food	16

Services		
Airline lounge	11	Ticket sales
Arrivals lounge	14	Heathrow Express
Plaza Premium lounge	15	18, 20
Airport Information	5, 8	Hotel by Bus
Baggage enquiries	22, 25, 26	7
Baggage reclaim		National Express
Bureau de change		10
Moneycorp	19, 23	Toilets
Travelex	21, 24	Accessible toilet
		All
		Baby care
		28-31
		Drinking fountain
		29-31
		Tourist information
		6
		Tourist services by British Hotel Reservation Centre
		6

Free Wi-Fi is available throughout the terminal. Network name: _Heathrow Wi-Fi

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Meeting Point

Nick Goldsmith will be waiting here for you.
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Travel co-ordinator – Steve Shaw
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