



King's College

TAUNTON

Heathrow Transfer

General Information

- Bookings can be made by returning the Travel Request Form by email to Travel@kings-taunton.co.uk
- Those pupils flying into Heathrow should make their way to the 'Official Meeting Point' at the terminal in your booking confirmation email.
- Terminals will be confirmed depending on demand.
- Coaches to Heathrow will be booked to allow three hours travel time and three hours check-in time.
- King's College sends a member of staff as an escort to co-ordinate arrivals to Heathrow Airport from KCT and departures from Heathrow to KCT.
- Passengers must ensure that they are at the pick-up point before the planned departure time; the coach may not wait for latecomers.
- All pupils using this service must have the means to pay for alternative travel if they cannot meet the coach in time.
- We reserve the right to make a charge if a seat is booked but not taken.

Conditions of Carriage

- Coaches will not leave the pick-up/drop off points before the time specified, but will endeavour to arrive/leave at the time specified.
- Parents/Guardians are asked to take responsibility for their child up to the point of boarding the vehicle on a journey to King's College.
- If a pupil is not at the pick-up point 10 minutes before departure, the School will make reasonable efforts to contact parents/guardians/pupils by telephone using the information provided at the time of booking.
- If no contact can be established then the bus will depart. If contact is established then the School will make a judgement as to whether the bus waits and for how long.
- In cases of seriously delayed flights, we make every reasonable attempt to support the pupil – for example by arranging for a taxi to bring the pupil to school though this will be at the parents' expense.
- Snacks, soft drinks and water may be taken on board, however, hot food, and glass bottles are not permitted.
- All rubbish must be disposed of safely in the coach bins or removed from the coach when disembarking.
- Seat belts MUST be worn at all times whilst on board.
- Passengers must remain on board the coach until permission from the driver has been given to disembark from the coach.

South Road Taunton Somerset TA1 3LA

Telephone 01823 328200 Facsimile 01823 328202 E-mail reception@kings-taunton.co.uk www.kings-taunton.co.uk

Proprietor: Woodard Schools Taunton Ltd. Registered Office 20 Holway Avenue Taunton Somerset TA1 3AR Registered in England No. 5084301 Registered Charity No. 1103346